

**GRIEVANCE COMPLAINT REPORT**

**Grievance ID:** #mhssp1677323927-0

**Received :** Date:14-12-2022

**Type:** Civil Works

**Message/Complaint:** The Construction of DMHO Office Ri Bhoi is progressing at a very slow pace which is around 35% progress as of today i.e 14/12/2022.

**Response:** The work was lacking behind the schedule due to the reason given as follows:

1. Heavy Rainfall during the month of July to October,2022 which flood the area.
2. Delayed in expansion-joint drawing from the department which was issued on the 20th October,2022.
3. Various Festive Holidays which led to the absence of almost all workers.

**Present Work Status as on 04th January,2022 :** Brick work for block-1 building is on the process and Raft Foundation for the Second block is on the process up to plinth protection which in total 40% of the overall progress.



**Project Director**  
**Meghalaya Health Systems Strengthening Project**

The document is digitally approved. Hence signature is not needed.