



Meghalaya Health Systems Strengthening Project (P173589)

SOUTH ASIA | India | Health, Nutrition & Population Global Practice |
IBRD/IDA | Investment Project Financing | FY 2022 | Seq No: 2 | ARCHIVED on 19-Jul-2022 | ISR51034 |

Implementing Agencies: Department of Health and Family Welfare, Government of Meghalaya, India

Key Dates

Key Project Dates

Bank Approval Date: 30-Sep-2021

Effectiveness Date: 26-Nov-2021

Planned Mid Term Review Date: 22-May-2024

Actual Mid-Term Review Date:

Original Closing Date: 31-Mar-2027

Revised Closing Date: 31-Mar-2027

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective (PDO) is to improve management capacity, quality and utilization of health services in Meghalaya.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

Name

Improving accountability, management and strengthening governance:(Cost \$18.00 M)

Strengthening systems to improve the quality of health services:(Cost \$16.90 M)

Increasing coverage and utilization of health services:(Cost \$5.00 M)

Contingent Emergency Response Component

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Risk Rating	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

Implementation Status and Key Decisions

Meghalaya Health Systems Strengthening Project (MHSSP) is scheduled to be implemented between 2022 and 2027. The project was signed on October 28, 2021 and declared effective on November 26, 2021. The Project Steering Committee (PSC) and the Project Executive Committee (PEC) and the State Project Management Unit (PMU) is in place.

For Component 1, the implementation Support Review Mission (IRM) focused to assess the overall progress towards finalizing the IPA Operational Manual (OM), its constitutive components, and critical systems needed for its implementation (teams for quality assessment, establish baselines for IPA, process documentation systems, and IT architecture along with dashboard for progress tracking). Over the last few months, the Project Management Unit (PMU), Project Management Agency (PMA) and the World Bank task team have been working towards composing the OM's key chapters[1] and the mission was helpful in achieving the final draft of the OM.

Under Component 2 especially the Human resources for Health (HRH), the state has made significant progress on developing the state level HRH strategy and management framework including getting the consultancy firm on board is completed. This exercise will expedite the state's efforts in



policy formulation for Creation of Specialist Cadre, revamping the Recruitment Board and Leave, Transfer & Promotion policy. The secondary Analysis of the existing HRH policies is underway. The improvement of health facilities through infrastructure improvement is started in 94 health facilities, the IT intervention for building the integrated system is aligned with national digital health mission (NDHM) and finally the innovations in health are identified for emergency transportation using Drones and working towards public private partnership model for running nursing schools and health facilities in difficult to reach areas.

On Component 3, the Megha Health Insurance Scheme (MHIS) has completed developing a comprehensive budget plan for investments under the project. Two consultancies on comprehensive evaluation of the MHIS and review of the health benefits package (HBP) have been commissioned. The state cancelled the RFP for Early Childhood Development (ECD) work, however, the current mission helped the state to finalize the TORs to expedite on bringing the firm on board. On the communications front, the project has an agency on board to lead the communications related tasks. The mission helped clarify not only the TORs but also align the expectations of the project with clear way forward and scope of work.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Macroeconomic	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Sector Strategies and Policies	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Technical Design of Project or Program	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Institutional Capacity for Implementation and Sustainability	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Fiduciary	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Environment and Social	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Stakeholders	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Other	--	--	--
Overall	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

Results

PDO Indicators by Objectives / Outcomes

To improve Management capacity, quality, and utilization of health services in Meghalaya.

► The percentage point increase in average performance score in targeted administrative units as per internal performance agreement from baseline. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	20.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026



Comments:	Numerator: average performance score in targeted units – baseline average performance score *100 Target= 16 administrative units [5 State level and 11 district level]			
▶ Cumulative number of districts hospitals which are NQAS certified. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1.00	1.00	1.00	9.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Number of Targeted Health Facilities who have received unconditional national quality assurance certificate. Target: 11 District Hospitals			
▶ The percentage point increase in average quality index score for CHCs and PHC from baseline. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	20.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: average Quality Index score in targeted health units – baseline average quality index score *100 Target= 11DH+18CHC+66 PHC			
▶ Increase in number of patients utilizing government health services OPD in targeted facilities. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,650,932.00	1,650,932.00	1,650,932.00	1,800,000.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Number of outpatients registered (Male and Female) in comparison to same months previous year in allopathic OPD			
▶ Percentage of claims settled within agreed turnaround time. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	50.00	50.00	50.00	90.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Number of claims for which the money has been transferred to beneficiary Denominator: Number of Claims submitted Turnaround time = 30 days.			

Intermediate Results Indicators by Components

Improving accountability, management and strengthening governance.				
▶ Percentage of internal performance agreements reviewed as per the operational manual. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	0.00	100.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Number of administrative units and targeted health facilities which have internal performance contract reviewed Denominator: Number of administrative units and targeted health facilities that has signed the internal performance contract Denominator: state level- 5 Units (HR, Health Insurance, Bio Medical waste, Quality Assurance, Community mobilisation) 11 Districts, 11DH,18CHC,66 PHC			
► Percentage of targeted facilities and administrative units that receive performance payment, as per operations manual . (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	100.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Number of targeted administrative units and facilities having quality assessments done through Quality Index tool and paid within 60 days of the end of the quarter Denominator: Number of Targeted Health Facilities			
► Percentage point increase in average patient satisfaction score in targeted health facilities. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	25.00
Date	05-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: average patient satisfaction score- patient satisfaction score in baseline *100 Target= 11DH+18CHC+66 PHC			
► People who have received essential health, nutrition, and population (HNP) services (Number, Corporate)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	26,040.00	26,040.00	26,040.00	137,500.00
Date	05-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
□ Number of deliveries attended by skilled health personnel (Number, Corporate Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	26,040.00	26,040.00	26,040.00	137,500.00
Date	05-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
► Percentage point decrease of targeted health facilities reported stock-out of essential drugs. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	10.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026



Comments:	Numerator: Number of targeted health facilities having stockout essential medicines, as reported in the HMIS (none reporting to be considered as stockout) Denominator: Number of Targeted Health Facilities
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Strengthening systems to improve the quality of health services.

► The percentage point increase in score among those who participated in clinical vignettes. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	25.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026

Comments:	Numerator: average clinical vignette score core in targeted health units – baseline average clinical vignette score *100 Target= Doctors and Nurses in Target Health facilities Target= 11DH+18CHC+66 PHC
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► Percentage of medical doctors and nurses from targeted facilities participated in clinical vignettes. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	90.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026

Comments:	Target= Doctors and Nurses in Target Health facilities Target= 11DH+18CHC+66 PHC
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► Average score for bio medical waste management in targeted health facilities at district, PHC and CHC level. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	30.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026

Comments:	Numerator: Biomedical waste score* under Quality Index in targeted health facility Denominator: Number of Targeted Health Facilities; Target= 11DH+18CHC+66 PHC * Bio medical waste management: Color coded bins with cover [one each in OPD, each Ward, OT, Dressing, Injection room, emergency, labor room and lab], Needle cutter, Hypochlorite solution in laboratory. Mops with bucket and disinfectant. [separate for each OT, labor room] and general patient care including ward. Daily Collection of waste and mopping [schedule]. Treatment of infectious waste: [hypochlorite for sharps], microwave/autoclave. Functional sharps pit and deep burial pit with cover [no spillage outside] (All or None).
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► Percentage of targeted facilities where quality scoring was done by higher level in last quarter. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	95.00
Date	05-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026

Comments:	Numerator: Number of targeted health facilities which are visited and scored using Quality Index tool by district quality management team and showing at least 10% point improvement from the previous quarter performance
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Increasing coverage and utilization of health services.				
▶ Increase in percentage coverage of households under health insurance scheme. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	56.00	56.00	56.00	80.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Number of Families enrolled and given smart card for health insurance Denominator: Estimated Number of families in the state at the beginning of the project			
▶ Increase in number of women patients utilizing government health services IPD in targeted facilities. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	84,055.00	84,055.00	84,055.00	123,064.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Number of inpatients registered (only Female) in comparison to same months previous year in IPD.			
▶ Percentage of local fund utilization (including performance grants and Insurance reimbursements) in targeted hospitals. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	01-Apr-2021	09-Dec-2021	20-May-2022	31-Mar-2026
Comments:	Numerator: Total booked expenditure Denominator: Total funds received* by the targeted facility during last quarter * Funds received from NHM, State, Insurance, world bank project and user fee, if any			

Performance-Based Conditions

Data on Financial Performance

Disbursements (by loan)

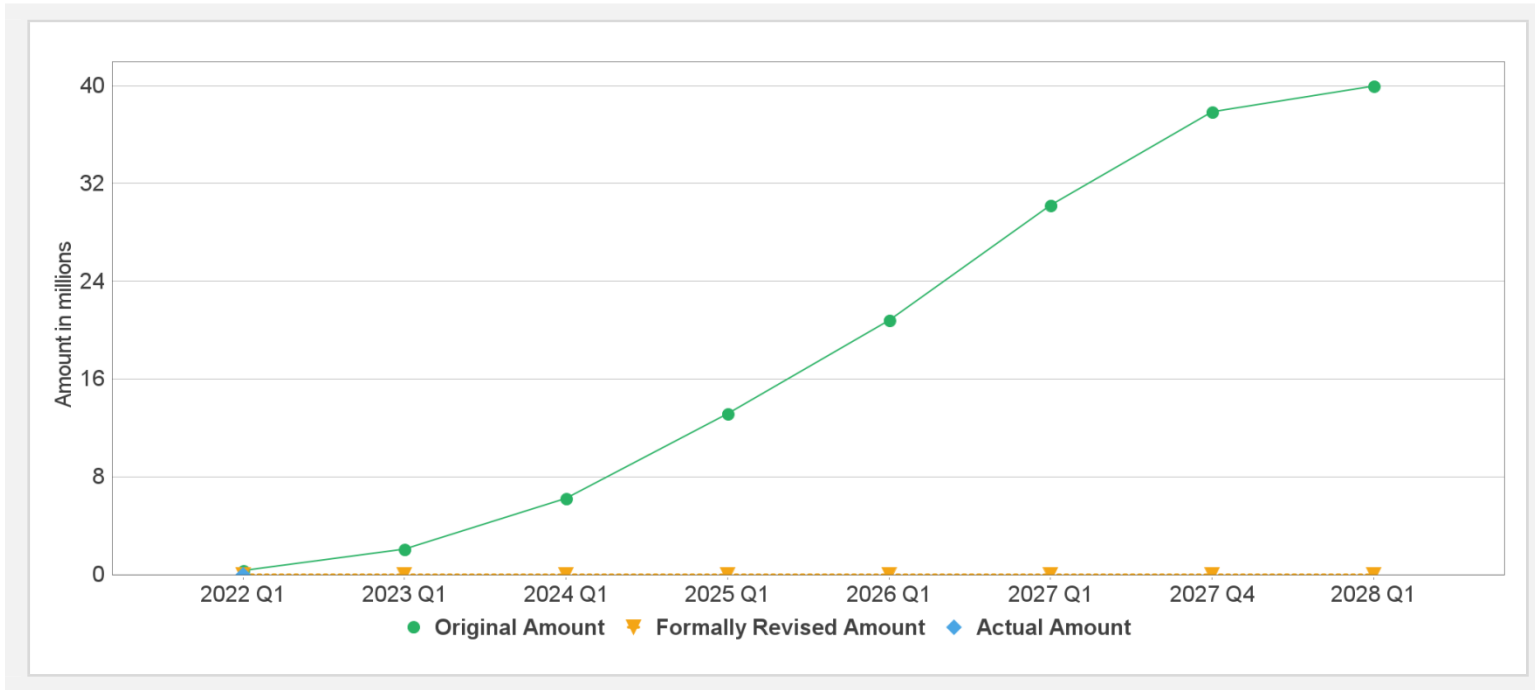
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P173589	IBRD-92910	Effective	USD	40.00	40.00	0.00	1.14	38.86	2.8%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P173589	IBRD-92910	Effective	30-Sep-2021	28-Oct-2021	26-Nov-2021	31-Mar-2027	31-Mar-2027



Cumulative Disbursements



Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.